



# Analytical Laboratories, Inc.

1804 N. 33<sup>rd</sup> St.  
Boise, Idaho 83703

## How can we improve?

Please take a moment to help us improve our service to you. Your responses will help us address any issues that you may have as well as to better target our services to meet your needs. Your responses will be kept confidential.

### Testing Service Quality

How often do you use our testing service(s)?

- Once per week or more
- 2 to 3 times a month
- Once per month
- Less than once per month

How would you rate our testing service(s)?

- Consistent high quality
- Generally good
- Quality varies daily
- Poor quality

What testing service(s) do you typically use?

- Inorganic Chemistry
- Fuel Testing
- Microbiology
- Organic Chemistry
- WETT Testing
- Other

How would you rate our diversity of testing services offered?

- Very satisfied
- Somewhat satisfied
- Neither satisfied or dissatisfied
- Somewhat dissatisfied
- Very dissatisfied

How would you rate your interaction with the staff?

- Friendly and helpful
- Average
- Varies on each visit
- Poor service
- N/A

How likely are you to recommend our testing service(s) to a friend or colleague?

- Very likely
- Somewhat likely
- Neither likely or unlikely
- Somewhat unlikely
- Very unlikely

How likely are you to use our testing service(s) again in the future?

- Very likely
- Somewhat likely
- Neither likely or unlikely
- Somewhat unlikely
- Very unlikely

***Thank you for your participation!***

**Please Fax or E-mail this form to:  
(208) 342-5591  
ali@analyticallaboratories.com**

### Additional Comments

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### About You (optional)

Name \_\_\_\_\_ E-mail \_\_\_\_\_  
 Address \_\_\_\_\_ Phone \_\_\_\_\_